

DALYELLUP — ELECTRICITY SUPPLY INTERRUPTIONS

2425. Mr M.P. Murray to the Minister representing the Minister for Energy

- (1) Is the Minister aware that residents of Dalyellup have been experiencing ongoing interruptions to the electricity supply in Dalyellup over the past 4 weeks?
- (2) Is the Minister aware that contact with Synergy personnel has not been forthcoming and residents have been unable to find the reasons for the interruptions?
- (3) Will the Minister provide a detailed report on all the power outages in this area in 2010; and
 - (a) if not, why will the Minister not provide information about these power outages?
- (4) Have any investigations been conducted to identify the causes of these outages; and
 - (a) if the answer is no, will the Minister arrange for these outages to be investigated; and
 - (b) if the answer is yes, what are the outcomes of those investigations and what strategies have been implemented to prevent recurrences in the future?

Mr C.J. BARNETT replied:

- (1) There have been 6 interruptions to residents in Dalyellup since the start of 2010. With approximately 1,200 residents in Dalyellup affected per interruption.

Outages are predominantly occurring due to faults on one of the two feeders that supply power to customers in Withers. The outages have been attributed to a number of different factors not just one piece of equipment, making detection of an ongoing issue more difficult.

- (2) Western Power is unaware of customers contacting Synergy about power issues in this area. For power outage information customers should contact Western Power.

- (3) N/A

- (4) (a)-(b) Western Power has initiated the following activities:

The Carey Park feeder will be split in two by the end of May reducing the load on the feeder and the number of customers that would experience a fault should it occur, this particular piece of work will have the largest impact on improving power reliability to customers in Dalyellup and Withers.

Inspections to ensure the standard of the overhead network is at acceptable levels — Western Power is currently in the process of rectifying areas of poor condition.

In relation to the recent outages, Western Power is doing a thermal analysis to proactively identify "hot spots" so it can action these areas before a fault can occur.